

Pennsylvania Renaissance Faire Anti-Heckler Policy

Purpose

The Pennsylvania Renaissance Faire is committed to fostering a safe, inclusive, and family-friendly environment where all guests and performers can enjoy an immersive Renaissance experience. This Anti-Heckler Policy addresses disruptive or disrespectful behavior, including heckling, to ensure the comfort and enjoyment of all attendees and participants.

Definition of Heckling

Heckling is defined as any verbal or physical behavior directed at performers, staff, or other guests that disrupts performances, interferes with the event's immersive atmosphere, or causes discomfort. This includes, but is not limited to, offensive comments, persistent interruptions, harassment, or actions that detract from the family-friendly environment.

Policy Guidelines

1. Respectful Engagement

Guests are encouraged to participate interactively in the spirit of the Faire, such as cheering or engaging in light-hearted, performance-appropriate banter. However, heckling that is aggressive, offensive, or disruptive is prohibited. Performers from the Bacchanalian and Blackfryar acting companies are trained to handle audience interactions, but guests must respect their role in maintaining the event's atmosphere.

2. Prohibited Behaviors

The following actions are not permitted:

- Offensive, abusive, or discriminatory remarks directed at performers, staff, or guests.
- Persistent interruptions that disrupt performances or events.
- Harassment, including verbal or physical intimidation.
- Any behavior that compromises the safety or enjoyment of others, as determined by Faire staff.

3. Enforcement

- **Initial Response:** Performers may attempt to address minor heckling through improvisation or redirection to maintain the immersive experience.
- **Staff Intervention:** If heckling escalates or violates this policy, Faire staff or security personnel will intervene. This may include a verbal warning or request to cease the behavior.
- **Removal:** Guests who continue to engage in prohibited behavior may be escorted from the premises at the discretion of Faire management, without refund, in accordance with the Faire's safety and conduct policies.

- **Reporting:** Guests witnessing or experiencing disruptive heckling are encouraged to report it to Faire staff or security, available throughout the 40-acre grounds, for prompt resolution.
- 4. **Security Measures**
In alignment with the Pennsylvania Renaissance Faire's Security Checkpoint Policy, security personnel are stationed to monitor guest behavior and ensure a safe environment. Disruptive heckling will be addressed promptly to uphold the Faire's commitment to a welcoming atmosphere.

Guest Responsibilities

- Engage with performers and other guests respectfully and in keeping with the Renaissance theme.
- Follow instructions from Faire staff and security regarding behavior.
- Report any concerns about heckling or disruptive behavior to staff immediately.

Contact Information

For questions or clarification about this policy, please contact the Pennsylvania Renaissance Faire at (717) 665-7021 or via the contact form at www.parenfaire.com.

Disclaimer

The Pennsylvania Renaissance Faire reserves the right to modify this policy at its discretion to ensure the safety and enjoyment of all attendees. This policy is an extension of the Faire's general code of conduct and safety guidelines.