



# Mobility Device Access Policy for Mazza Vineyards, Inc.

## Effective Date

October 1, 2025

## Purpose

Mazza Vineyards, Inc. t/a Pennsylvania Renaissance Faire ("PRF") is committed to ensuring accessibility for individuals with mobility impairments in compliance with the Americans with Disabilities Act (ADA), as outlined in the U.S. Department of Justice (DOJ) regulations (28 CFR § 35.104, § 36.104) and U.S. Department of Transportation (DOT) regulations (49 CFR § 37.3). This policy establishes guidelines for the use of mobility devices on premises, balancing accessibility with safety considerations due to environmental factors such as uneven terrain, highly sloped paths, and high-speed capabilities of certain devices. The policy aims to provide equitable access while maintaining a safe environment for all patrons.

## Scope

This policy applies to all areas of Mazza Vineyards, Inc. open to the public, including indoor facilities (e.g., tasting rooms, retail areas), outdoor paths. It governs employees, visitors, and patrons with mobility disabilities.

## Definitions

- **Wheelchair:** A manually operated or power-driven device with three or more wheels, designed primarily for individuals with mobility impairments, suitable for indoor and outdoor locomotion (49 CFR § 37.3).
- **Electric Scooter (3-Wheel or 4-Wheel):** A power-driven mobility device with three or four wheels, qualifying as a wheelchair if designed for mobility impairments and usable indoors.
- **Two-Wheel Electric Scooter:** A power-driven device with two wheels, classified as an Other Power-Driven Mobility Device (OPDMD) under ADA regulations (28 CFR § 35.137), not qualifying as a wheelchair.
- **Uneven Terrain:** Surfaces with irregularities, including grass, loose stones, gravel, or cracks exceeding 1/2 inch in height or width, as per ADA accessibility standards.



- **Sloped Paths:** Pathways with gradients exceeding 1:12 (8.33%), posing potential stability or control risks.
- **High-Speed Capabilities:** Devices capable of speeds exceeding 5 mph, which may increase collision or control risks in pedestrian areas.

## Policy Statement

Mazza Vineyards, Inc. permits the use of wheelchairs and electric scooters with three or four wheels in all accessible areas of the facility, in accordance with ADA requirements. Two-wheel electric scooters are restricted due to safety concerns arising from uneven terrain, sloped paths, and high-speed capabilities, as detailed below. This policy ensures compliance with ADA regulations while addressing legitimate safety considerations specific to “PRF”

## Allowed Mobility Devices

The following devices are permitted in all accessible areas of “PRF”, subject to safety-based restrictions:

- **Wheelchairs:** Manual or electric wheelchairs with three or more wheels, designed for individuals with mobility impairments.
- **Electric Scooters (3-Wheel or 4-Wheel):** Devices qualifying as wheelchairs under ADA definitions, suitable for indoor and outdoor use.

## Restrictions on Two-Wheel Electric Scooters

Two-wheel electric scooters are classified as OPDMDs and are not permitted on Mazza Vineyards, Inc. premises due to the following safety concerns, as permitted under 28 CFR § 35.137(b):

1. **Uneven Terrain (Grass and Stones):** The theme park features outdoor areas with grass, loose stones, and gravel paths. Two-wheel scooters, due to their limited stability and narrower base, pose a significant risk of tipping or becoming immobilized on these surfaces, endangering users and others.
2. **Sloped Paths:** Many of the outdoor paths have gradients exceeding 1:12 or 8.33%, which can compromise the control and stability of two-wheel scooters, increasing the likelihood of accidents.
3. **High-Speed Capabilities:** Two-wheel scooters often have speed capabilities exceeding 5 mph, which may create hazards in pedestrian areas, particularly during peak visitor times or on narrow paths, risking collisions or injury.



These restrictions are based on a case-by-case assessment of the device's type, dimensions, weight, speed, and turning radius, as well as the PRF's environmental conditions. Blanket prohibitions are avoided, but two-wheel scooters are consistently deemed incompatible with the facility's terrain and safety requirements.

## Internal

### Assessment and Implementation Procedures

1. **Device Evaluation:** Upon entry, staff shall visually assess the mobility device to determine if it qualifies as a wheelchair (three or more wheels) or an OPDMD (e.g., two-wheel scooter). No inquiries into the nature or extent of the user's disability are permitted.
2. **Safety Assessment:** For two-wheel scooters, the Accessibility Coordinator shall evaluate the device against the environmental factors (uneven terrain, sloped paths, speed). If restricted, the rationale shall be clearly communicated to the user.
3. **Alternative Provision:** Staff shall promptly offer alternative accommodation and document the interaction.
4. **Documentation:** All restrictions and accommodations shall be recorded, including the specific safety concerns and alternatives provided, for compliance and auditing purposes.

## Staff Training

- All employees shall receive annual training on ADA compliance, including recognition of mobility devices, safe assistance protocols, and sensitivity to disability-related needs.

## Grievance Process

Patrons who believe they have been unfairly denied access may file a complaint with the [royalspeak@parenfaire.com](mailto:royalspeak@parenfaire.com). Complaints shall be reviewed and responded to within 10 business days.

## Policy Review

This policy shall be reviewed annually or as needed to reflect changes in ADA regulations, PRF conditions, or patron feedback. Updates shall be communicated to staff and made available to the public.

Mazza Vineyards, Inc. is dedicated to fostering an inclusive environment while ensuring the safety of all patrons.

On the Grounds of Mount Hope Estate & Winery | Rt. 72, ¼ Mi. South of PA Turnpike Exit 266.  
• 2775 Lebanon Rd. • Manheim, PA 17545 | 717-665-7021 | PaRenFaire.com



On the Grounds of Mount Hope Estate & Winery | Rt. 72, ¼ Mi. South of PA Turnpike Exit 266.  
• 2775 Lebanon Rd. • Manheim, PA 17545 | 717-665-7021 | PaRenFaire.com