



YOUR SAFETY IS
OUR TOP PRIORITY

SAFETY CARE

MEASURES

January 2021
V6

Guidance For Performances
Held on the Grounds of:

MOUNT HOPE
Estate & Winery

WELCOMING YOU BACK

We are ready to welcome everyone to Mount Hope Estate & Winery and are working hard to provide a safe and fun experience for everyone. We are implementing new processes and enhanced procedures throughout to help reduce the spread of germs. We're all in this together, and hope that these pages provide you with essential information for what to do BEFORE you arrive at Mount Hope, what you'll experience WHEN you arrive, and how to make the most of your visit.

SCHEDULING YOUR VISIT

All guests must purchase date-specific tickets in advance through our online box office before coming to a performance. No day of on site ticket sales will be available. Please note: Select events are time and meal specific as well.

FACE COVERINGS

Please keep your mask on at all times unless seated and actively eating or drinking. We are following the Order of the Secretary of the PA Department of Health Requiring Universal Face Coverings: [Section 1: Face Coverings Defined] - "Face covering" means a covering of the nose and mouth that is secured to the head with ties, straps or loops over the ears or is wrapped around the lower face. A "face covering" can be made of a variety of synthetic or natural fabrics, including cotton, silk or linen. For purposes of this order, a face covering includes a plastic face shield that covers the nose and mouth..." For additional requirements, please read the full Order at:

<https://www.governor.pa.gov/wp-content/uploads/2020/07/20200701-SOH-Universal-Face-Coverings-Order.pdf>



BEFORE YOU LEAVE & WHEN YOU ARRIVE



It is important to review and understand the essential information provide here before you arrive. Event capacity is limited and will be maintained through our online Box Office System. All tickets must be purchased through the online box office in advance. No ticket sale will be available on site.

BEFORE YOU LEAVE HOME:

- 01** Purchase your date, time and menu specific ticket through the Box Office: PaRenFaire.com/BuyTickets
- 02** Pack a face covering for each guest before you leave home and monitor the health of the members in your group. If anyone is feeling ill or displaying symptoms of Covid-19 (see right panel), refrain from attending and contact the Box Office for ticket instructions.

WHEN YOU ARRIVE:

- 01** When you arrive and are parked, put on your face covering, exit your vehicle and head to the Event entrance as marked by signage placed on grounds. *Please see an employee for handicap assistance.*
- 02** Present your name and/or print at home ticket to the host for event access. Please keep your mask on at all times unless seated and actively eating or drinking.

WHAT SYMPTOMS & CONDITIONS COULD INDICATE A POTENTIAL CASE OF THE CORONAVIRUS?

Any of the following symptoms that are not caused by a known chronic health condition:

- Fever (100.4°F/38°C or higher)
- Difficulty breathing
- Unusual fatigue
- Cold or flu-like symptoms
- Repeated shaking/chills
- New loss of taste or smell
- Congestion and/or runny nose
- Cough
- Muscle pain
- Headache
- Sore throat
- Diarrhea
- Nausea and/or vomiting

Additionally, you could be contagious if you have been in direct contact with a close relative, roommate or neighbor who has been diagnosed with the coronavirus, or been told by a health care professional or employer you may have been exposed to the coronavirus.

WHILE YOU'RE IN AT THE EVENT



During your visit, we ask that you:

Wash your hands often. Easily accessible bathrooms are available in each event space. Sanitizer stations will also be available for use.

Avoid touching your face.

Wear your face covering at all times unless seated and actively eating or drinking.

Maintain 6' social distance from other guests and Mount Hope employees.

To increase safety:

Staff will sanitize restrooms and wipe down high touch areas between performances to provide a clean and safe experience for our guests.

Tables have been adjusted to provide social distancing between groups.

Capacity will be limited for each performance to allow for socially distanced seating.

EXERCISE RESPECT

Be respectful of the performers, staff and other guests. Be mindful of their personal space and individual feelings. The dedicated professionals are working under difficult circumstances to provide the best experience for everyone in an unprecedented situation and guests are visiting with the hope of enjoying their experience as a whole. Any form of intimidation, threat or harm to employees or other guests will never be tolerated.

STAFF PROTOCOLS

All staff must complete a health assessment and temperature check each day before reporting to work. We're all in this together!

BY VISITING MOUNT HOPE ESTATE & WINERY AND THE EVENTS HELD ON THE PROPERTY, YOU VOLUNTARILY ASSUME ALL RISKS RELATED TO EXPOSURE TO COVID-19. Current medical information suggests that individuals without any symptoms (i.e., asymptomatic) may nevertheless be infected with COVID-19 and still transmit the virus to others. For this reason, we ask all guests and staff to practice the steps to avoid the spread of the virus such as maintaining social distancing, wearing a face covering, frequent hand washing and sanitization, following all posted instructions while visiting the park and performing a self-assessment for the presence of COVID-19-related symptoms. If you are exhibiting any COVID-19-related symptoms we request that you and your party remain home and contact the Box Office for ticketing instructions:

Call: 717.665.7021 • Email: RoyalSPK@PaRenFaire.com • Box Office Hours: Monday-Friday, 9AM-4PM