



Guidance For Outdoor Festivals, Theater
in the Mansion Performances & All Other
Events Held on the Grounds of:

MOUNT HOPE
Estate & Winery

WELCOMING YOU BACK

We are ready to welcome everyone to Mount Hope Estate & Winery and are working hard to provide a safe and fun experience for everyone. We are implementing new processes and enhanced procedures throughout to help reduce the spread of germs. We're all in this together, and hope that these pages provide you with essential information for what to do BEFORE you arrive at Mount Hope, what you'll experience WHEN you arrive, and how to make the most of your visit.

SCHEDULING YOUR VISIT

All guests must purchase a Date Specific ticket in advance through our online box office before coming to an event. No day of on site ticket sales will be available.

FACE COVERINGS

We are following the Order of the Secretary of the PA Department of Health Requiring Universal Face Coverings: [Section 1: Face Coverings Defined] - "Face covering" means a covering of the nose and mouth that is secured to the head with ties, straps or loops over the ears or is wrapped around the lower face. A "face covering" can be made of a variety of synthetic or natural fabrics, including cotton, silk or linen. For purposes of this order, a face covering includes a plastic face shield that covers the nose and mouth..."

For additional requirements, please read the full Order at:

<https://www.governor.pa.gov/wp-content/uploads/2020/07/20200701-SOH-Universal-Face-Coverings-Order.pdf>



BEFORE YOU LEAVE HOME



It is important to review and understand the essential information provide here before you arrive. Event capacity is limited and will be maintained through our online Box Office System. All tickets are date specific and must be purchased through the online box office in advance. No ticket sale will be available on site.

BEFORE YOU LEAVE HOME:

01

Purchase your date specific ticket through the online Box Office: PaRenFaire.com/BuyTickets

After you have purchased your date specific tickets, you will receive a confirmation email. You will also receive an email with a PDF attachment of your reservation tickets. You print these tickets at home or present them on your mobile device.

Previously purchased non-date specific 2020 Faire Tickets must be exchanged for valid 2020 date specific tickets through the online Box Office Form.

02

Pack your mobile or printed tickets and a face covering for each guest before you leave home.

03

Monitor the health of the members in your group. If anyone is feeling ill or displaying symptoms of Covid-19 (see right panel), refrain from attending and contact the Box Office for ticket instructions.

WHAT SYMPTOMS & CONDITIONS COULD INDICATE A POTENTIAL CASE OF THE CORONAVIRUS?

Any of the following symptoms that are not caused by a known chronic health condition:

- Fever (100.4°F/38°C or higher)
- Difficulty breathing
- Unusual fatigue
- Cold or flu-like symptoms
- Repeated shaking/chills
- New loss of taste or smell
- Congestion and/or runny nose
- Cough
- Muscle pain
- Headache
- Sore throat
- Diarrhea
- Nausea and/or vomiting

Additionally, you could be contagious if you have been in direct contact with a close relative, roommate or neighbor who has been diagnosed with the coronavirus, or been told by a health care professional or employer you may have been exposed to the coronavirus.



WHEN YOU ARRIVE

There will be a new arrival processes to provide a safe, fun visit. When you arrive and are parked by our attendants, put on your face covering (and keep it on during your visit), exit your vehicle and head to the front gate.

Your ticket(s) will be scanned from printed copies or mobile devices.

Staff Protocols:

For everyone's safety, all staff working in the park must complete a health assessment and temperature check each day before reporting to work as well. We're all in this together!

Exercise Respect

Be respectful of the performers, staff and other guests. Be mindful of their personal space and individual feelings. The dedicated professionals are working under difficult circumstances to provide the best experience for everyone in an unprecedented situation and guests are visiting with the hope of enjoying their experience as a whole. Any form of intimidation, threat or harm to employees or other guests will never be tolerated.

WHEN YOU'RE IN THE PARK



The coronavirus has created a new way of life for everyone, and you will see and hear reminders throughout the Faire grounds during your visit to:

Wash your hands every 20 minutes. More than 100 hand sanitizer stations have been added throughout the Faire grounds.

Avoid touching your face.

Wear your face covering at all times unless eating or drinking.

Maintain 6' social distance from other park guests and associates.

Be in the know about the locations of restrooms, stages food and beverage stands, etc. by using the online map and map kiosks.

Messages will be played at stage areas between, before and after shows reminding everyone of the Royal Decrees - wearing face coverings, social distancing and refraining from smoking in the audience areas.

To increase safety, we are:

Restrooms (privies) will close and reopen on a rotating schedule throughout the day to allow staff to sanitize the facilities using disinfectant fogging machines, wipe down high touch areas and provide clean and safe restrooms for our guests.

Monitor traffic within restrooms to allow for social distancing.

We know that the delicious food and craft beverages are a big part of our guests experience. Here's what we're doing to increase safety in this department:

Some tables have been removed for social distancing.

Cue lanes are set to assist with social distanced wait lines.

Using all disposable products, including pre-wrapped utensils.

It's very important to continue wearing your face covering until you can safely maintain social distancing by sitting at a table or other seating area in order to eat and drink.



YOUR SAFETY IS
OUR TOP PRIORITY

SAFETY CARE

MEASURES

BY VISITING MOUNT HOPE ESTATE & WINERY AND THE EVENTS HELD ON THE PROPERTY, YOU VOLUNTARILY ASSUME ALL RISKS RELATED TO EXPOSURE TO COVID-19. Current medical information suggests that individuals without any symptoms (i.e., asymptomatic) may nevertheless be infected with COVID-19 and still transmit the virus to others. For this reason, we ask all guests and staff to practice the steps to avoid the spread of the virus such as maintaining social distancing, wearing a face covering, frequent hand washing and sanitization, following all posted instructions while visiting the park and performing a self-assessment for the presence of COVID-19-related symptoms. If you are exhibiting any COVID-19-related symptoms we request that you and your party remain home and contact the Box Office for ticketing instructions:

Call: 717.665.7021 • Email: RoyalsPK@PaRenFaire.com • Box Office Hours: Monday-Friday, 9AM-4PM



[PaRenFaire.com](https://www.PaRenFaire.com)