

# Bartender/Beer Wench Job Description

**Description:** This is a costumed position that requires an understanding of our beer and wines; and the ability to interact with the customers while providing refreshments in a timely and courteous manner.

The Faire will provide costume and Faire Employee Handbook  
Employee must provide his/her own Faire-approved footwear

## Duties Include:

- Interacting with customers using language from the Elizabethan era
- Maintaining appropriate dress and behavior of the time period
- Checking for wristbands or carding any patron under the age of 30
- A Working knowledge of all our beer/wines and prices
- Taking and presenting customer orders with utmost speed and accuracy
- Handling all cash register duties, including opening and closing of operations
- Performing proper set-up and closing duties for each bar
- Ensuring the proper cleanliness and sanitation of dispensing equipment
- Keeping work area clean and orderly
- Restocking bar supplies; changing kegs
- Providing friendly and quality customer service
- Handling minor customer complaints
- Completing other duties as assigned by Team Managers

## Qualifications:

- Must be at least 18 years of age
- Bar service experience a plus
- Must successfully complete TIPS or RAMP alcohol service class
- Must be able to lift 50 pounds
- Must be friendly and willing to interact with guests
- Must have reliable transportation
- Must be able to work in a fast-paced environment
- Must meet company grooming standards as indicated in the employee handbook

## Working Conditions:

- Able to work in all weather conditions
- Able to work around bees
- Able to work in Renaissance clothing
- Able to stand for long periods of time
- Able to work long shifts on weekends and holidays

# Cart Hawker

\*This is a costumed position that is highly interactive and requires a degree of salesmanship ability.

The Faire will provide costume and Faire Employee Handbook  
Employee must provide his/her own Faire-approved footwear

## Duties Include:

- Interacting creatively with customers using language from the Elizabethan era
- Providing friendly and quality customer service
- Knowing all drink items and prices
- Handling and accounting for cash using a money apron
- Keeping an accurate inventory of items sold
- Filling and carrying 20 lb. bags of ice
- Keeping cart area clean and orderly; sweeping when necessary
- Pushing a supply cart to various locations throughout the Fairgrounds
- Handling minor customer complaints
- Maintaining appropriate dress and behavior of the time period
- Completing other duties as assigned by Beverage Team Managers

## Qualifications:

- Must be at least 14 years of age
- Must be friendly and willing to interact with guests
- Must have reliable transportation
- Must be able to lift at least 20 pounds
- Must be able to push a cart up and down hills
- Must be in good physical condition
- Must meet company grooming standards as indicated in the employee handbook

## Working Conditions:

- Able to work in all weather conditions
- Not allergic to or afraid of bees
- Able to work in Renaissance clothing
- Able to work alone
- Able to stand for long periods of time
- Able to work long shifts on weekends and holidays

# Cart Runner

\*This is a costumed position that requires heavy lifting and constant pushing of a 16<sup>th</sup> century wooden supply cart throughout the Fairgrounds.

The Faire will provide costume and Faire Employee Handbook

Employee must provide his/her own Faire-approved footwear

## **Duties Include:**

- Bagging, storing, and transporting 20 pound bags of ice to various locations throughout the Fairgrounds
- Lifting and hauling cases of drinks and boxes of supplies to various locations throughout the Fairgrounds
- Transporting catering supplies and equipment to Picnic Areas
- Restocking and understanding the bag-n-box drink dispensing system
- Changing CO2 cylinders
- Keeping an accurate inventory of stored supplies
- Maintaining a neat storage area
- Assisting with the pouring of drinks at various drink stands
- Maintaining appropriate dress and behavior of the time period
- Completing other duties as assigned by Beverage Team Managers

## **Qualifications:**

- Must be at least 14 years of age
- Must be in good physical condition
- Must have reliable transportation
- Must be able to lift at least 50 pounds
- Must be able to push a cart up and down hills
- Must meet company grooming standards as indicated in the employee handbook

## **Working Conditions:**

- Able to work in all weather conditions
- Not allergic to or afraid of bees
- Able to work in Renaissance clothing
- Able to endure physical exertion for extended periods of time
- Able to work long shifts on weekends and holidays

# Food Service Cashier

## Description:

This is a costumed position that requires the ability to interact with the customers while providing food in a timely and courteous manner.

The Faire will provide costume and Faire Employee Handbook

Employee must provide his/her own Faire-approved footwear

## Duties Include:

- Interacting with customers using language from the Elizabethan era
- Maintaining appropriate dress and behavior of the time period
- Providing friendly and quality customer service
- Knowing all menu items and prices
- Taking and presenting customer food orders
- Following proper ordering procedures when communicating with cooks
- Handling all cash register duties, including opening and closing of operations
- Performing set-up and closing duties
- Keeping work area clean and orderly
- Restocking condiments, napkins, utensils, etc.
- Handling minor customer complaints
- Completing other duties as assigned by Team Managers

## Qualifications:

- Must be at least 16 years of age
- Food Service experience a plus
- Must be friendly and willing to interact with guests
- Must have reliable transportation
- Must be able to work in a fast-paced environment
- Must meet company grooming standards as indicated in the employee handbook

## Working Conditions:

- Able to work in all weather conditions
- Able to work around bees
- Able to work in Renaissance clothing
- Able to stand for long periods of time
- Able to work long shifts on weekends and holidays

# Food Service Cook

\*This is a costumed position responsible for food preparation at various food stations throughout the Fairgrounds.

The Faire will provide costume and Faire Employee Handbook  
Employee must provide his/her own Faire-approved footwear

## Duties Include:

- Preparing food in a timely manner for various food booths throughout the Faire
- Following company standards for recipe preparation, presentation, and quality for all menu items
- Following company procedures for proper opening and closing of all food booths
- Assist management team in preparation and operation of all kitchen areas
- Maintaining sanitation and cleanliness of all food service areas and equipment
- Adhering to all sanitation and safety standards
- Perform other duties as assigned by Food and Beverage Team Supervisors

## Qualifications:

- Must be at least 18 years of age
- Must have previous cooking experience
- Must be Food Safety Certified if deemed necessary
- Must be able to do physical work and perform heavy lifting
- Must have steady transportation
- Must work well in a team
- Must meet company grooming standards as indicated in the employee handbook
- Must be able to work in a fast-paced and sometimes stressful environment

## Working Conditions:

- Able to work in all weather conditions
- Able to tolerate extreme hot and cold temperatures
- Able to work in kitchen-safe Renaissance clothing
- Able to stand for long periods of time
- Able to work long shifts on weekends and holidays

# Food Service General Kitchen

Description: This is a costumed position responsible for general cleaning and sanitation of food areas and assisting in all kitchen operations.

The Faire will provide costume and Faire Employee Handbook

Employee must provide his/her own Faire-approved footwear

## Duties Include:

- Assisting with food preparation whenever needed
- Maintaining sanitation and cleanliness of all food service areas and equipment
- Cleaning, washing and storing all utensils, pots, pans, and other related items
- Cleaning kitchen surfaces (floors, walls, ceiling, etc.)
- Maintaining clean dishwasher and dishwashing areas
- Stocking all service areas
- Running supplies to other Kitchens throughout the Fairgrounds
- Rotating time between kitchens throughout the Faire
- Emptying and scrubbing garbage containers when necessary
- Working under the direction of Lead Cook and Area Managers

## Qualifications:

- Must be at least 16 years of age
- Must be able to do physical work, and able to perform heavy lifting
- Must have steady transportation
- Must be friendly and able to work in a team
- Must be neat in appearance
- Must be able to handle a fast-paced and sometimes stressful environment
- Must meet company grooming standards as indicated in the employee handbook

## Working Conditions:

- Able to work outdoors and in all weather conditions
- Able to tolerate extreme hot and cold temperatures
- Able to work in kitchen-safe Renaissance clothing
- Able to stand for long periods of time
- Able to walk and push carts for long distance, including up hills

# Soda Server/Pourer

**Description:** This is a costumed position that requires the ability to interact with customers while providing refreshments in a timely and efficient manner. The Faire will provide costume and Faire Employee Handbook. Employee must provide his/her own Faire-approved footwear.

## **Duties Include:**

- Providing friendly and quality customer service
- Knowing all drink items and prices
- Handling all cash register duties, including opening and closing of operations
- Using and Maintaining soda and Icee Machines
- Filling and carrying 20 lb. Bags of ice
- Performing all set-up and closing duties
- Keeping work area clean and orderly
- Restocking cups, napkins, ice bin, etc.
- Sweeping inside and outside of refreshment booth
- Handling minor customer complaints
- Interacting with customers using language from the Elizabethan era
- Maintaining appropriate dress and behavior of the time period
- Completing other duties as assigned by Team Managers

## **Qualifications:**

- Must be at least 14 years of age
- Must be friendly and willing to interact with guests
- Must have reliable transportation
- Must be able to work in a fast-paced environment
- Must meet company grooming standards as indicated in the employee handbook

## **Working Conditions:**

- Able to work in all weather conditions
- Not allergic to or afraid of bees
- Able to work in Renaissance clothing
- Able to stand for long periods of time
- Able to lift at least 20 pounds
- Able to work long shifts on weekends and holidays